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## RESIDENT MEMORANDUM

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**TO:** RESIDENTS AND FAMILIES OF THE MOUNT  
**FROM:** LINDSAY DICKIESON, ADMINISTRATOR  
**SUBJECT:** UPDATES TO VISITATION, DRIVES, OUTINGS  
**DATE:** JUNE 25, 2021

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Visitation to long-term care and community care has changed effective June 27, 2021.

Essential Support Persons (ESPs, also know as Partners in Care) and Visitors do not need to book a visit.

### **Essential Support Person (ESP) / Partners in Care (PIC)**

The resident will continue to have 3 ESPs / PICs.

### **Visitors**

The resident may have up to 10 designated visitors.

Sign up additional visitors by calling 902-370-8888 ext. 0 or email [office@themountcommunity.ca](mailto:office@themountcommunity.ca).

Visitors and Partners in Care may visit together, in the resident room. If you are planning to use a common space, please check with the staff so we can accommodate you.

### **Visiting hours:**

Monday to Friday: Earliest arrival: 9 am, Latest arrival: 6:45 pm

Saturday: Earliest arrival: 9 am, Latest arrival: 4:45 pm

Sunday: Earliest arrival: 10 am, Latest arrival: 3:45 pm

Visitors / PICs with a PEI Pass need to follow the PEI Pass directions, and can come to visit based on those directions.
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If you need to come outside of these times, please let us know and we will accommodate you.

***The PIC or visitor may:***

- Assist you to go for a walk – stand beside you, push your wheelchair - Walk may be in the hallways or outdoors
- Take you to the chapel / activities / outdoors / out for a drive / overnight stay
- Get a drink or snack from the kitchenette for you
- Assist with your meal or snack (if you need help with this)
- Do activities together such as play cards or read aloud
- Bring in food / drink for you

***Notes for the PIC / visitor:***

- The PIC / visitor cannot eat at The Mount, since they must wear a mask at all times (the same as staff do)
- The PIC / visitor must continue to maintain distance from other residents.
- A medical grade mask must be worn at all times while in the facility.

**Covid-19 Vaccination**

100% of the residents at The Mount are vaccinated. 85% of the staff are vaccinated. We will ask your vaccination status as it affects what you can do during your visit. You do not need to show proof of vaccination.

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## Self-Screening

PICs and visitors will continue to self-screen. There is no more temperature taking requirement, and we are simplifying the screening questions. You will still take a bottle of wipes with you and return it, but you do not need to sign the wipes in /out.

## Outdoor Visits

- Fully vaccinated PIC and Designated Visitors of fully vaccinated residents are not required to wear a mask when visiting with a resident in an outdoor setting or when off facility property.
- Physical distancing does not need to be maintained between the resident and visitor if both are vaccinated.
- Unvaccinated PICs / visitors will need to keep a mask on while outdoors when 6 feet of distance cannot be maintained.

## Personal Drives

- Partners in Care and/or designated visitors may take a resident for a drive for an agreed upon time frame.
- The Partner in Care or designated visitor must don a medical mask while the resident is in their care in the vehicle.
- Drives can include disembarking from the vehicle and may have contact with other designated visitors or Partners in Care, but may not have contact with others or disembark at public settings (no restaurants or shopping).
- Hand hygiene must be completed and the touch surfaces of the vehicle must be clean.

## Overnight Stays

Residents are permitted to stay overnight with any or all of their Partners in Care and visitors provided all infection control measures are maintained.

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## Accessing Community Based Services

Residents (vaccinated and unvaccinated) may leave the property to perform personal business and access community services (e.g. Bank, Hairdresser).

Public Health measures in place must be reviewed with the resident prior to departure.

- Hand Hygiene
- Mask Use
- Physical Distancing
- Staying home when unwell

## Community Church Attendance

- Residents may attend Church services in the community setting.
- Physical distancing from others, adherence to hand hygiene and all other public health measures must be maintained at all times.
- Residents may attend independently, or in the company of their PIC or designated visitors.



Lindsay Dickieson, Administrator

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