
RESIDENT MEMORANDUM

TO: RESIDENTS AND FAMILIES OF THE MOUNT
FROM: LINDSAY DICKIESON, ADMINISTRATOR
SUBJECT: UPDATES TO VISITATION APRIL 2022
DATE: APRIL 19, 2022

Essential Support Person / Partner in Care:

There are three (3) Partners in Care for each resident allowed. It is important to have your 3 PICs clearly identified in case of an outbreak.

Masking Requirements:

A medical grade mask must be worn upon entry and at all times within the Long Term Care and Community Care facility regardless of the vaccination status of resident and/or Visitor.

A medical grade mask should be worn at all times by all visitors when a resident is in their care off facility property.

Visitors:

A resident may identify unlimited visitors.

Visitors must be well and have no signs of illness. Symptomatic individuals will be excluded from visiting until they are well.

Visitors must screen for illness or risk factors prior to entry. Access to hand hygiene product and medical grade masks are available to visitors at points of entry.

Visitors are permitted indoors and/or outdoors.

Indoor visitation: Number of indoor visitors present at one time should be limited to 2, not including dependent children, unless for compassionate visitation.

Outdoor visitation: There is no limit to the number of visitors that may be present. The resident and their visitors must remain distanced from other residents and visitors.

Physical distancing is not required between the visitor and the resident.

Visitation can occur in the resident's room or other areas within the facility.

Visitors should maintain physical distancing of 2 metres (6 feet) from staff and other residents at the facility during the visit.

Visitors and PICs should only visit 1 resident / facility unless exceptional circumstances.

Visitors must follow all infection control guidelines in place at the facility.

Drives and Passes:

General Visitation guidance should continue to be followed when a resident is in the care or company of a visitor during a personal drive or a pass.

The visitor should don and keep on a medical mask as per facility visitation guidelines while the resident is in their care in the vehicle or at personal property.

Drives can include disembarking from the vehicle to personal property.

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Drives can include disembarking from the vehicle to community settings. Physical distancing with the general public is recommended and continued mask use is in place. (E.g. hair salon, shopping center, restaurants, church, bank).

Hand hygiene must be completed and the touch surfaces of the vehicle should be clean.

Residents who own/operate their own vehicle may go out on pass independently, following criteria for personal drives.

Residents who own a property (e.g. cottage/personal dwelling) may go to these residences independently.

Should not have contact with members of the general public.

Residents who return from personal drives and passes should complete an antigen test on day 2 and day 4.

Residents who go out regularly should be tested with antigen testing every 2 days.

Overnight stays:

Residents are permitted to stay overnight with any or all of their PIC and/or visitors following the guidance above (Drives and Passes).

Church Service at The Mount:

PICs/visitors are welcome to join us for church services. A Vax Pass is not required. PICs/visitors must wear a mask at all times during the service and distance from others.

Testing with Rapid Antigen Tests:

PICs and visitors will continue to test with the rapid antigen test prior to their visit. These test kits can be taken home. Proof of your test is not required.

Outbreak Visitation:

Each Resident may identify up to three (3) PICs who can have increased access and visitation when a facility is in an outbreak and routine visitation is on hold.

During an outbreak a PIC may support mealtime, mobility, personal hygiene, cognitive stimulation, communication, meaningful connections, relational continuity and assist in supporting the resident.

During an outbreak a PIC may visit the resident at any time, provided this visit does not have a negative impact on the care of any other resident in the facility.

Partners in Care must follow all infection control protocols in place, and shall maintain physical distancing from other residents and staff.

Thank you,



Lindsay Dickieson, Administrator

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