
INTEROFFICE MEMORANDUM

TO: ALL STAFF
FROM: LINDSAY DICKIESON
SUBJECT: OUTBREAK UPDATE
DATE: MARCH 15, 2022

Dear Mount Staff,

As of March 10, 2022 The Mount is in outbreak status due to a positive case of Covid-19 in a resident.

These past few days have been challenging for staff and residents. We are finding our footing as a group and each day our plan improves. The teamwork in the group has been outstanding 😊

The video update (watch this for all the information): themountcommunity.ca/staffinfo-covid.html

This memo has a brief version of the video.

Staff and Resident Case Counts:

Today, there are 7 staff who are positive for Covid-19, and 4 residents who are positive for Covid-19. One of the residents is in hospital and is doing well.

The residents who were close contacts of the first case were re-swabbed today. We will know more about the plan going forward after these swab results come in.

Isolation of Residents:

Right now, residents remain on isolation in their rooms. Some residents are on contact droplet precautions, please check carefully for signage.

Partner-In-Care:

Residents are allowed one partner in care each. In special circumstances residents may be allowed more than one partner in care. If you feel a resident needs additional support, please let your supervisor know.

Personal Protective Equipment / Infection Prevention and Control:

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A provincial infection control nurse reviewed our practices on Monday. Overall she was very impressed with everyone's commitment to infection prevention and control. She had some minor changes and tweaks for us to make. She reminded us of the importance of hand hygiene and adhering to mask wearing.

Your safety is of utmost importance. We have the required personal protective equipment for staff. If you require review, please watch the following education session on Contact-Droplet Precautions:

<https://www.surveymonkey.com/r/dropcon>

The masking guidelines when caring for residents of contact/droplet precautions are:

ACCEPTABLE: Two well-fitted surgical/medical masks, eye protection of fitted goggles or face shield, gown and gloves.

ACCEPTABLE: A non-fit tested respirator (N95), eye protection, gown and gloves (Perform a mask fit check).

Changes to Testing:

Staff will be given test kits to take home. You will perform your rapid test at home before the start of your shift. If you forget to test at home, a kit will be available for you at work.

Breaktimes / Mealtimes for Staff:

During your break or mealtime in the staff rooms, please ensure you are distanced from your coworkers by at least 6 feet, preferably at a separate table.

Only remove your mask to eat or drink.

We have changed to the disposable wipes for disinfecting in the staff rooms. Please ensure you are disinfecting all the areas you may have touched in the lunch room: table, chair, microwave, fridge, etc.

Supports for Staff:

This outbreak status could last for days or even weeks. It is important that you are rested, supported, and ready to come to work.

Mental health supports are available:

- Mental Health and Addictions Phone Line: 1-833-553-6983
 - Calls are answered by trained mental health professionals (a registered nurse or a social worker) 24 hours a day, 7 days a week.

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- Mental Health Walk-In Clinics (call ahead) <https://www.princeedwardisland.ca/en/information/health-pe/mental-health-walk-in-clinics>

Other health supports:

- If you need access to a walk-in clinic, please let us know. We can provide assistance with getting an appointment.

Employee Snack Program:

The employee snack program has been expanded to the staff room in the basement of Building 2. There is also a vending machine on the first floor of building 2.

Unfortunately we are not able to offer our employee meal program at this time.

We are looking for your feedback on snacks we can add!

Conclusion:

The families, partners-in-care, inspectors, and the infection control nurse have all complemented the staff on the amazing job you are doing. The families are especially thankful for all you are doing for their loved ones. We are especially grateful for each and every one of you.

We do want to ensure you are compensated for all your hard work. We want to hear from you how we can best accomplish that.

I plan to do a short video update every day or two.

Thank you,



Lindsay Dickieson, Administrator

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