
RESIDENT MEMORANDUM

TO: RESIDENTS & FAMILIES OF THE MOUNT

FROM: HAYLEY VANIDERSTINE, ACTIVITIES DIRECTOR

SUBJECT: RESIDENT & FAMILY HOUSEHOLD FORUMS (NEW RESIDENT COUNCIL STRUCTURE)

DATE: SEPTEMBER 15, 2023

Beginning this month (September 2023), we will be introducing a new format for Resident Council. Hooray!

These “Resident & Family Forums” will serve the same purpose as Resident Council, and are not an additional or separate group – in other words, if you are looking to attend Resident Council, this is it (just with a shiny new name).

The three main changes are:

1. Rather than one collective Resident Council for the entire community, we will be having 3 smaller meetings divided by area of the building. Each area will still have one scheduled Forum each month*.
2. More intentional inclusion of family members who would like to attend with a resident, or on behalf of a resident. Families are invited and encouraged to attend!
3. Each meeting will now be facilitated/chaired by the supervisor of their area (listed below), while still organized and supported by the Activities Director.
 - Community Care & Supportive Living Forum: *Community Care Team Lead*

- Nursing Care Forum: *Nursing Team Lead*
- Carriage House Forum: *Director of Nursing*

It is our hope that this new format will allow for more relevant discussion and solutions to household-specific issues, as well as provide an opportunity for residents and families to form direct relationships and have open dialogue with the management and supervisors of their respective area.

***The September Resident & Family Forums are scheduled as follows:**

- **Fri., September 22, 3:30pm:** Community Care & Supportive Living
- **Fri., September 29, 9:30am:** Nursing Care (Hilltop & St. Dunstan's)
- **Fri., September 29, 3:30pm:** Carriage House

Your input is encouraged as we iron out this new system. If you have any questions or ideas, please let Hayley know.

We hope to see you at your Household Forum!

Hayley VanInderstine, Activities Director

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